

ARMSTRONG MOBILE VETS

NEWSLETTER SUMMER 2019



Welcome to our Summer newsletter, brought to you from our glorious countryside setting in Breadstone. Those of you who have visited the Practice recently may have noticed our new blue door and door sign, which I think looks really smart! I have now been with the Practice for over five months and I have had the pleasure of talking to and meeting some really lovely people and of course, your wonderful pets. I have been regularly updating our Facebook page with photos of some of our patients and some advice for this hot(ish) season. You may notice that the Facebook page is mostly dogs, and this is because I ask the owners for permission to take the photo. If you have a particularly good photo of your pet for inclusion on our page, please email me at practice@armstrongmobilevets.co.uk and I will upload it on our page.

Our new vet Pepe has now been with us since April and has settled in really well. Not only is he an accomplished vet, but he is teaching us some Spanish too. Muy bien!!

PUPPY PARTIES

Our Puppy Parties started two months ago under the guidance of one of our Nursing Team, Chloe. All puppies up to 16 weeks who have had their second vaccination are welcome to attend. There is no charge, and in addition to the puppies socialising with each other, you will receive a goody bag, meet other owners of puppies and receive advice on puppy health and behaviour. Chloe also demonstrates some basic training techniques.

The Puppy Parties are on the first Tuesday of the month, from 7pm to 8pm. Please call reception on 01453 543516 to reserve your place!

BREXIT & PETS PASSPORTS

Ernest has recently sent a communication to clients who have had a PETS Passport regarding the various options for travelling outside of the UK with your pets after the delayed Brexit date of 31st October 2019. Please call the Practice to speak to one of our vets if you are intending on travelling with your pet before the end of this year, and they can offer some advice.

FLEA TREATMENTS

We will be launching a promotion on our newest flea products for dogs and cats soon so please take advantage of this amazing offer!

PRACTICE OPENING HOURS AND TELEPHONE LINES

Our Practice is open from 8.00am to 6.30pm Monday to Friday, and from 8.30am to 12 noon on Saturday. We have two Receptionists ready to answer your call during the week and one on Saturday. Please bear with us if you cannot get through straight away as there are peak times for incoming telephone calls – mostly first thing in the morning. If your enquiry is not urgent, you can always email us on practice@armstrongmobilevets.co.uk.

Outside of our opening hours, one of our vets is on call for emergencies only. Please call our usual number 01453 543516.

TERMS OF BUSINESS

I would like to politely remind all our clients that full payment is due at the time of the veterinary service or product being ordered unless alternative arrangements are already in place.

SOCIAL MEDIA

We are posting more on Facebook and Twitter so please “like” our pages to receive instant updates and to hear about what’s been happening in the Practice!



**Please remember our out of hours service is available – in an
emergency call 01453 543516**